## **MSU Urology**

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Michigan State University College of Osteopathic Medicine In an effort to better serve our patients

## **Established/Returning patients:**

If you have arrived more than 15 minutes late for your scheduled appointment you will be asked by the office staff to reschedule your appointment.

It is requested of all returning patients that you arrive 15 minutes early for your scheduled appointments.

## New patients:

New patients are required to arrive 30 minutes early for their scheduled appointment or upon arrival you will be asked by the office staff to reschedule your appointment.